

# Transit System Map **Bus Schedules Rider Guide**

### Where will you go today?

Effective June 1, 2021



603-225-1989 concordareatransit.com

## Where will you go today?

Concord Area Transit provides public transportation for the community of Concord, New Hampshire.

Whether you're going to work, school, shopping or just out for fun, use this guide to learn where the bus can take you.

#### How to Use this Guide

Find your starting point and destination on the map to determine what route will meet your needs.

The numbered circles (2) indicate locations with departure times shown on the schedule. Your bus stop may be between these schedule points, so use the schedule times to estimate the departure time from your stop.

Read the departure/arrival times from left to right across the schedule. Note that the routes operate as continuous loops, so at the end of each trip shown on the schedule, the bus continues as the next trip on the schedule.

Transfers from one route to another may be made at the downtown transfer point (State House and Eagle Square stops). Transfers are not valid for a return trip on the same route.

# How to Ride CAT

#### **Plan Your Trip**

- Use the map and schedules on the reverse side to find your route, bus stop and pickup time. Call CAT at 603-225-1989 for help planning your trip.
- Or use Google Maps on your phone or computer to plan your trip. Enter your origin and destination and select the transit icon for detailed CAT route and schedule information.

#### **Catch Your Bus**

CAT buses pick up and drop off only at signed bus stops. All bus stop locations are shown on the map. Arrive at your stop a few minutes early. As the bus approaches, you'll see the

route name in the electronic sign above the driver. Signal to the driver so they know you'd like to board.

Pay your fare as you board the bus by placing your cash fare (exact fare only driver cannot make change) in the farebox or showing your pass to the driver.

If you plan to transfer to another route at the downtown transfer point, ask your driver for a transfer when you pay your fare. The transfer will be valid on a different route for two hours.

### Signal Your Stop

Let the driver know you want to get off about a block before your stop. Pull the cord, press the tape or just tell the driver your stop is coming up.

## Plan your trip with Google Maps.

Just put in your start point and destination, then click on the transit icon 🐵 to get detailed CAT route and schedule information.

Learn more at concordareatransit.com

#### **Travel Training**

If you'd like to learn more about using CAT and MST services, we offer travel training programs. Call our Travel Trainer at 603-225-3295 to learn more.

#### Ridesharing

NH Rideshare provides Rideshare information and matching. Visit www.commutesmartnh.org to get started.

#### Need help?

Call the Mobility Manager with your transportation questions at 603-225-3295. The Mobility Manager is knowledgeable about many transportation options in the region.

**Concord Area Transit** PO Box 1016, Concord, NH 03302-1016

603-225-1989 concordareatransit.com

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## **CAT Fares & Passes**

#### **Cash Fares**

Regular Fare	\$1.25
Seniors (60+)	\$ .50
<b>Children under age five</b> (two per adult)	Free
2-hour transfer between routes downtown	Free

#### **Passes and Tickets**

10-Ride Pass	\$10.00				
Monthly Pass	\$32.00				
Student Monthly Pass	\$11.00				
(18 or younger)					
NHTI Student	Free				
(with current ID)					

#### Where to Buy Tickets and Passes



accessible via lifts or ramps. Once on board, the transit driver will secure your wheelchair or scooter.



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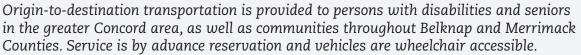
All CAT buses are equipped with bike racks. Ride your bike to the bus stop and then take it along for easy access to your destination.

## **Rules of the Road**

For everyone's comfort and safety, please:

- No food or drink on the bus.
- No smoking on the bus.
- Mobility devices (wheelchairs and scooters) are required to be secured by

## Transportation for Seniors and **Persons with Disabilities**



For more information about eligibility for these services, call the CAT office at 603-225-1989, (TTY Relay 7-1-1) or for TTY 1-800-735-2964.

#### **CAT ADA Paratransit**

- For persons with disabilities who are unable to use fixed route bus service and are eligible under the Americans with Disabilities Act (ADA) guidelines.
- Serves locations within ¾ mile of a CAT bus route and operates the same hours as CAT fixed route services. Fare is \$2.50.
- Reservation can be made by calling 603-225-1989 at least 24 hours in advance.

#### **CAT Senior Bus**

• For seniors (60+) in the Greater Concord Area (Boscawen, Bow, Concord, Pembroke,





**Pay Your Fare** 

- CAT Main Office, 2 Industrial Park Drive
- Greater Concord Chamber of Commerce, 49 S. Main Street Suite #104
- City of Concord, City Clerk's Office, 41 Green Street
- Hannaford Supermarket, 73 Fort Eddy Road
- Concord Hospital Gift Shop, 250 Pleasant Street
- Fisherville Pharmacy, 219 Fisherville Road

Some outlets sell only specific types of passes. For ticket outlet hours and details, visit concordareatransit.com.

#### Service Days and Holidays

CAT operates Monday thru Friday. There is **no** CAT service on the following holidays:

MLK Day

- New Year's Day
- Presidents' Day
- Memorial Day • Independence Day • Labor Day
- Veterans Day • Thanksgiving Day
- Christmas Day

- the driver.
- Please use headphones when listening to audio.
- Unruly passengers will not be transported.

For more information, please visit concordareatransit.com.

#### Title VI

Concord Area Transit (CAT) ensures that no person shall, on the grounds of race, color, national origin, be excluded from participating in, denied the benefits of or subjected to discrimination as it relates to the provision of public transportation services provided by CAT. Any person who would like additional information on CAT's nondiscrimination policy or believes that they individually or as a member of a specific class of persons has been subjected to discretion on the basis of race, color or national origin may file a complaint with CAT within 180 days of the date of alleged discrimination.

For questions or concerns, please contact Mobility Manager, Concord Area Transit at 603-225-1989 or 1-800-735-2964 TTY. You may also send a letter to CAPBMCI, Attn: Mobility Manager, Concord Area Transit, P.O. Box 1016, Concord, NH 03302-1016.

Penacook & Salisbury).

- Operates Monday through Friday 8:00am to 3:00pm.
- There is a \$1.00 requested donation
- Reservations can be made up to 2:30pm the day before or as much as 7 days in advance by calling 603-225-1989.

#### Mid-State Transit



- For seniors (60+) and persons with disabilities outside of the Concord area.
- Service is available in Belknap and Merrimack Counties, including the communities of Alton, Andover, Barnstead, Belmont, Bradford, Center Harbor, Chichester, Contoocook, Danbury, Epsom, Franklin, Gilford, Gilmanton, Henniker, Hill, Hopkinton, Laconia, Loudon, Meredith, New Hampton, New London, Newbury, Northfield, Pittsfield, Sutton, Tilton, Warner, Webster, and Wilmot.
- Service is available Monday through Friday 8:30am to 3pm. \$3.00 donation recommended.
- Reservations can be made up to 2:30pm the day before or as much as 7 days in advance by calling 603-225-1989.



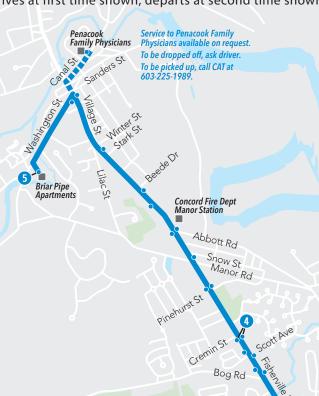
This publication was developed with funds provided by the National Aging and Disability Transportation Center (NADTC). The NADTC is administered by Easterseals in partnership with the National Association of Area Agencies on Aging, with funding from the U.S. Department of Transportation, Federal Transit Administration and with guidance from the U.S. Administration for Community Living.

## **Penacook Route**

#### Monday-Friday

	Southbo	und to dov	vntown –		-	Northbound from downtown						
	Briar Pipe Apartments	Fisherville Rd & Cremin St NH Correctional Facility		State House	Concord Hospital	Eagle Square	NH Correctional Facility	Fisherville Rd & Cremin St	Briar Pipe Apartments			
	5	4	3	1	2	1	3	4	5			
AM				6:20	6:27	6:40	6:47	6:53	6:59			
	6:59	7:03	7:09	7:16	7:26	7:41	7:48	7:54	8:00			
	8:00	8:04	8:10	8:17	8:27	8:42	8:49	8:55	9:01			
	9:01	9:05	9:11	9:18-9:38*	9:48	10:03	10:10	10:16	10:22			
	10:22	10:26	10:32	10:39	10:49	11:04	11:12	11:18	11:24			
	11:24	11:28	11:34	11:44	11:54	12:09	12:17	12:23	12:29			
PM	12:29	12:33	12:39	12:49	12:59	1:14	1:22	1:28	1:34			
	1:34	1:38	1:44	1:54	2:04	2:19	2:27	2:33	2:39			
	2:39	2:43	2:49	2:59-3:15*	3:25	3:40	3:48	3:54	4:00			
	4:00	4:04	4:10	4:20	4:30	4:45	4:53	4:58	5:04			
	5:04	5:08	5:14	5:24	5:34	5:44	5:52	5:58	6:06			
	6:06	6:10	6:16	6:26								

\* bus arrives at first time shown; departs at second time shown.



Skyline Dr Cumberland Farms

Hutchins St

Sylvester St

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Falls Rd

Penacook Route

Schedules, routes, fares and policies subject to change. See concordareatransit.com for updates. Map for reference only. Information is believed to be accurate but accuracy is not guaranteed.

### **Downtown Concord**

Transfer between all routes at State House and Eagle Square stops.

Loudon Rd

Centre St

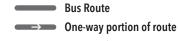
Crosstown Ro	oute
Monday - Friday	

	Westbou	ind to dow	ntown —					Eastbound from downtown						
	Industrial Park Dr	Airport Rd & Quincy St	Everett Arena	Market Basket Fort Eddy Rd	NHTI	Commercial St at Horseshoe Pond	State House	Clinton St at District Court	South Fruit St	Eagle Square	Commercial St at Horseshoe Pond	NHTI	Market Basket Fort Eddy Rd	Industrial Park Dr
		12	13	10	9	8	1	6	7	1	8	9	10	1
AM	5:50	5:55	5:58	6:01	6:05	6:08	6:15	6:20	6:24	6:31	6:37	6:40	6:44	6:51
	6:51	6:56	6:59	7:02	7:06	7:09	7:15	7:20	7:24	7:31	7:37	7:40	7:44	7:51
	7:51	7:56	7:59	8:02	8:06	8:09	8:15	8:20	8:24	8:31	8:37	8:40	8:44	8:51
	8:51	8:56	8:59	9:02	9:06	9:09	9:15-9:35*	9:40	9:44	9:51	9:57	10:00	10:04	10:11
	10:11	10:16	10:19	10:22	10:26	10:29	10:35	10:41	10:45	10:52	10:58	11:01	11:05	11:12
	11:12	11:17	11:20	11:23	11:27	11:30	11:36	11:42	11:46	11:55 🚯	12:01	12:04	12:08	12:15
PM	12:15	12:20	12:23	12:26	12:30	12:33	12:39	12:45	12:49	12:56	1:02	1:05	1:09	1:16
	1:16	1:21	1:24	1:27	1:31	1:34	1:40	1:46	1:50	1:57	2:03	2:06	2:10	2:17
	2:19	2:24	2:27	2:30	2:34	2:37	2:43-3:03*	3:09	3:13	3:20	3:26	3:29	3:33	3:40
	3:43	3:48	3:51	3:54	3:58	4:01	4:07	4:13	4:17	4:24	4:30	4:33	4:37	4:44
	4:44	4:49	4:52	4:55	4:59	5:02	5:08	5:15	5:19	5:26	5:32	5:35	5:39	5:46
	5:46	5:53	5:56	5:59	6:03	6:06	6:12	6:19	6:23	6:30				

\* bus arrives at first time shown; departs at second time shown.

O bus arrives 2 minutes earlier than time shown; departs at time shown.

		Heights Route											Þ
		Monday - Friday											
		Westbou	nd to dow	ntown —			Eastbound from downtown						
		Walmart	Havenwood Heritage Heights	Everett Arena	Concord Terminal	State House	S Main St & Thorndike St	Eagle Square	Post Office	Havenwood Heritage Heights	Steeplegate Mall	Walmart	
		20	18	1	15	0	14	0	16	18	19	20	
All routes operate as	AM	5:50	5:58	6:01	6:04	6:06	6:10	6:24	6:29	6:37	6:47	6:51	11
On all routes, each trip	i	6:51	6:59	7:04	7:07	7:09	7:13	7:27	7:32	7:40	7:50	7:54	
continues as the next		7:54	8:01	8:06	8:09	8:11	8:15	8:29-8:49*	8:54	9:02	9:12	9:16	
trip on the schedule.		9:16	9:23	9:28	9:31	9:33	9:37	9:51	9:56	10:04	10:14	10:18	
anp on the benediate.		10:18	10:25	10:30	10:33	10:35	10:39	10:53	10:58	11:06	11:16	11:20	
		11:20	11:28	11:33	11:36	11:38	11:42	11:56	12:01	12:09	12:19	12:23	
	PM	12:23	12:31	12:36	12:39	12:41	12:45	12:59	1:04	1:12	1:22	1:26	
		1:26	1:34	1:39	1:42	1:44	1:48	2:02	2:07	2:15	2:25	2:29	
		2:29	2:37	2:42	2:45	2:47-3:09*	3:13	3:27	3:32	3:40	3:50	3:54	
		3:54	4:02	4:07	4:10	4:17	4:21	4:35	4:40	4:48	4:58	5:02	
		5:02	5:10	5:15	5:18	5:25	5:29	5:45	5:50	5:58	6:08	6:12	
		6:12	6:20	6:25	6:28	6:30	6:34						
		* bus ar	rives at f	irst time	shown;	departs at se	econd ti	me shown.					



Bus Stop location

Police Standards

& Training Council

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**On-request route segment** See notes on map for details

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Time location on schedule If your bus stop is between these points, use these times to gauge when the bus will arrive. Please arrive at your stop a few minutes early.

Downtown Transfer Point (State House and Eagle Square bus stops) 1 Transfer between all routes at these bus stops.

#### Service Days and Holidays

CAT operates Monday thru Friday. There is no CAT service on the following holidays:

• New Year's Day • MLK Day

Walmart

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- Presidents' Day • Memorial Day
- Independence Day Labor Day • Veterans Day Thanksgiving Day
- Christmas Day

Dick's Sporting Goods **Heights Route** 

Concord General Services New Hampshire Correctional Facility

